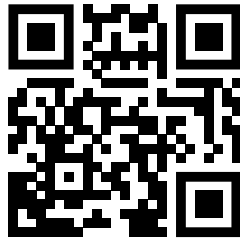


IMRAAN KHAN



<https://imraankhan.gq>

P.O. Box 8120 Pelham NY 10803

(516)-859-4634

imraan@imraankhan.com

linkedin.com/in/imraank

Languages: English & Portuguese



EDUCATION

M.A. Nonfiction Writing | Sarah Lawrence College

9/2018 – 12/2020, Bronxville NY

B.S. Computer Science | Long Island University

9/2004 – 5/2008, Brookville NY

Summa Cum Laude, Minor Degree (Music)



EXPERIENCE

IT Systems Administrator II | NC State University

8/2020 – Present, Raleigh NC

- Manage departmental servers
- Smart classroom design / support
- Write, review, update SOPs
- MacOS / Windows / LINUX endpoint management
- Provide web services
- Inventory management

Help Desk Support Specialist II | Sarah Lawrence College

2/2013 – 8/2020, Bronxville NY

- Manage team of 45+
- Smart classroom design / support
- Create product documentation
- MacOS / Windows / LINUX endpoint management
- Lab administration & imaging
- Server administration

Network Operations / Library Systems Specialist | Molloy College

3/2004 – 9/2011, Rockville Centre NY

- Managed library web site
- End user support, faculty & staff
- Network issue support (hardware)
- Focus grouped new technologies for faculty use
- Campus digital signage
- Back end library systems support



SKILLS

- Apple ACMT
- LAMP stack
- Documentation
- Asset Management
- Apple ACSP
- LINUX server administration
- Virtual Machine Management
- Puppet / Foreman
- Crestron DMC-T
- HTML5 / CSS
- Apple MDM
- Munki